**Our Transformative Model**

**Sanitation Workers & FSM in Bangladesh**

- **Informal workers are important stakeholders**: desludging services are an important livelihood option within the community.
- **Lack of treatment facilities and access for safe disposal**: slum dwellers are unserved who requires frequent desludging.
- **Manual emptying without any safeguards results in a loss of dignity at work**: national strategy strongly recommended for integration with public service provision.

**Faridpur Business Model for Empowering Workers**

- **Support on major damage**: $ (Smart subsidy)
- **Licences, uniforms, and health insurance**: $ (Smart subsidy)
- **Contract (Annual Contract)**: $ (Smart subsidy)

**Emptier to Entrepreneur (E2E)**

- **Manual emptying**: unhygienic & unsafe
- **Mechanical emptying**: business-hygienic & safe
- **Irregular jobs and low paid**: forced to borrow high interest loan
- **Soft loan schemes**: supports in emergency
- **No voice to raise for decent work rights and empowerment**: Own and lead a formal cleaning enterprise
- **No alternative livelihood options**: Diversifying livelihood options – running decent SMEs
- **Limited access to basic services**: Increase in access to services
- **No long term vision/plans**: Networking and participation in decision making platforms

**Practical Action Bangladesh’s Cities Fit for People initiative** aims to improve sanitation workers’ lives in 10 towns, as well as at the national level, by supporting important networks, alliances, and policy processes.

**Why customers prefer informal emptiers**

- Easy to reach
- Quick response
- Low cost
- Multiple service delivery options
- Adaptive to the needs of customers
- Only solution for last miles customers: slum dwellers and LICs

**Practical Action Bangladesh**

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