

# IMPROVING LIVES OF SANITATION WORKERS

Results From Faridpur, Bangladesh

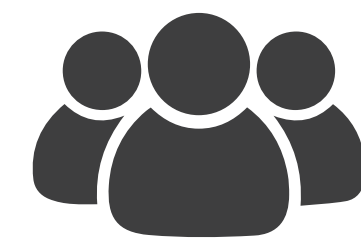
## Why customers prefer informal emptiers

- Easy to reach
- Quick response
- Low cost
- Multiple service delivery options
- Adaptive to the needs of customers
- Only solution for last miles customers: slum dwellers and LICs

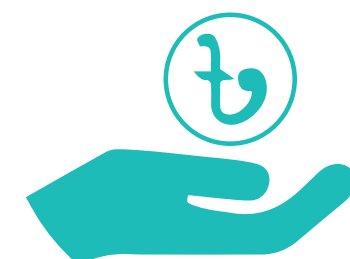
**Practical Action Bangladesh's Cities Fit for People initiative aims to improve sanitation workers' lives in 10 towns, as well as at the national level, by supporting important networks, alliances, and policy processes.**

**Uttam Kumar Saha**  
Strategic Lead Urban & Energy  
Practical Action Bangladesh Country Office

## Sanitation Workers & FSM in Bangladesh



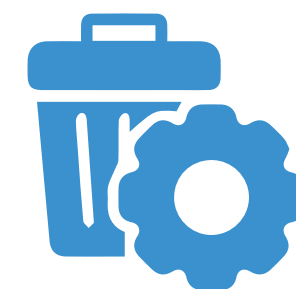
informal workers are important stakeholder



desludging services are an important livelihood option within the community



Manual emptying without any safeguards results in a loss of dignity at work



lack of treatment facilities and access for safe disposal

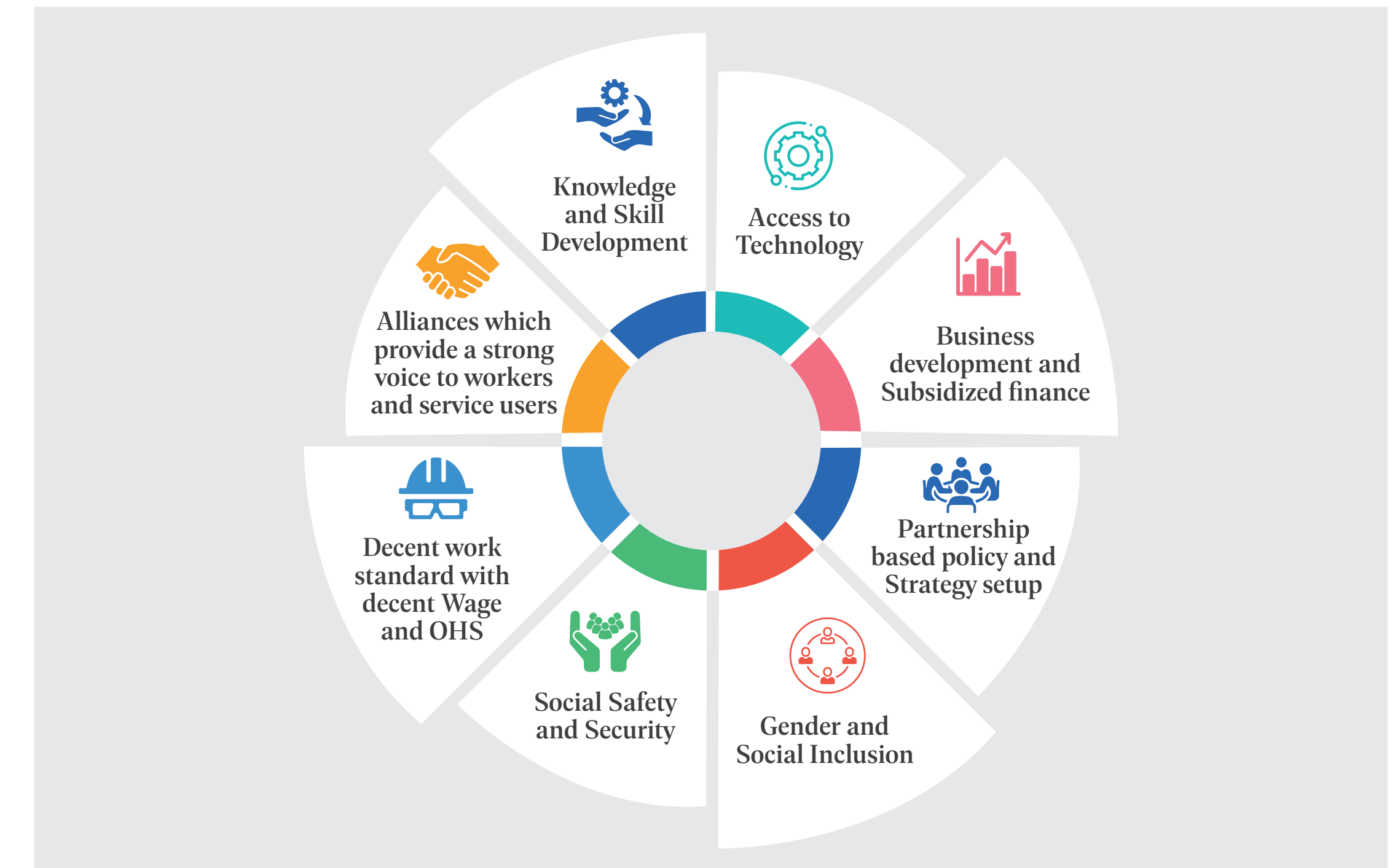


slum dwellers are unserved who requires frequent desludging

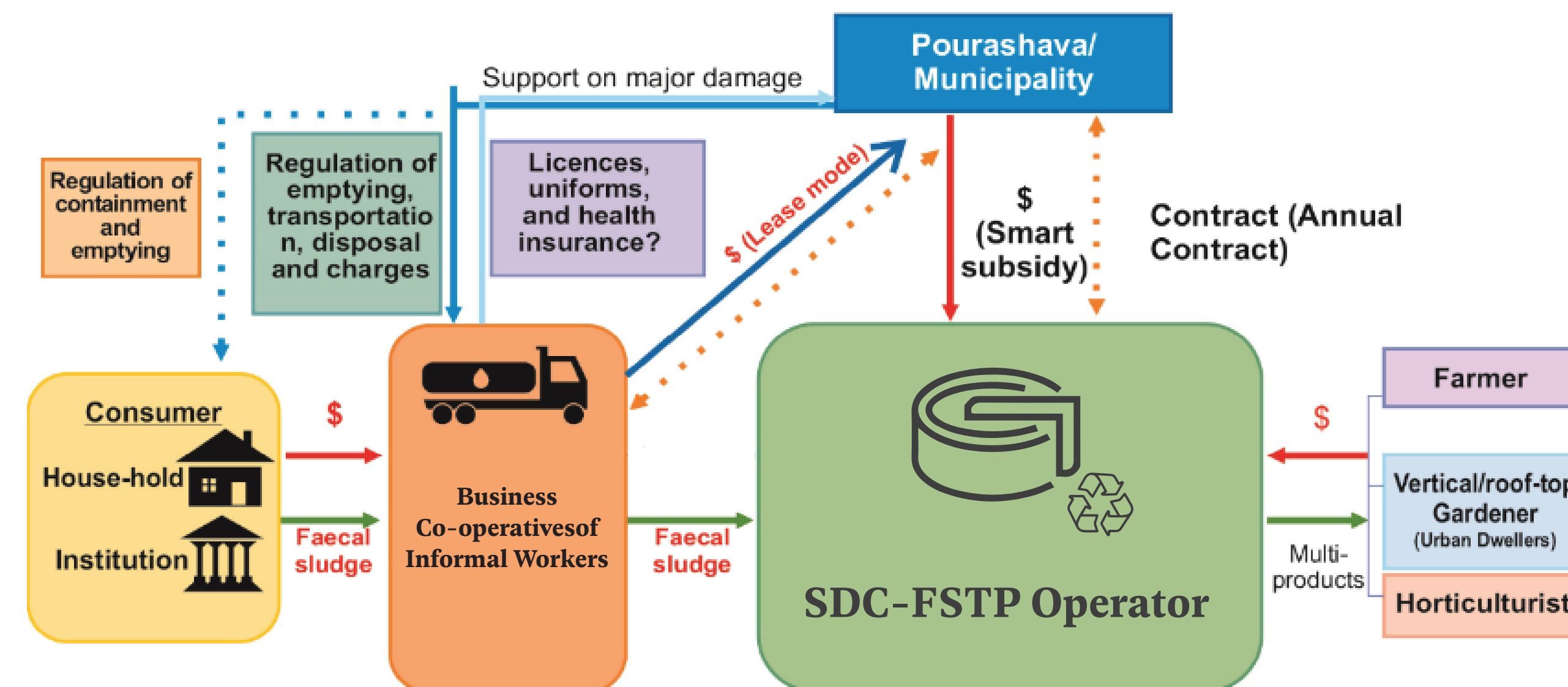


national strategy strongly recommended for integration with public service provision

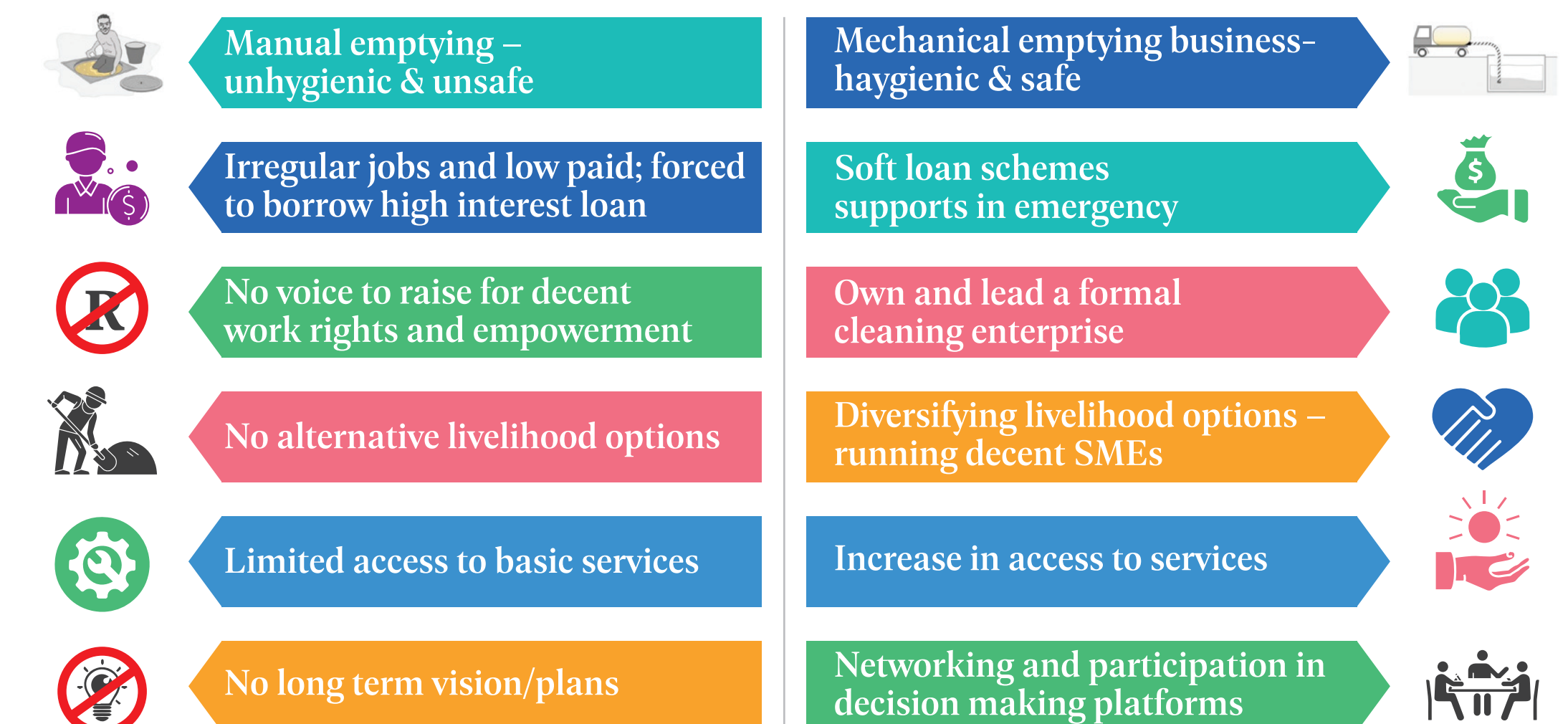
## Our Transformative Model



## Faridpur Business Model for Empowering Workers



## Emptyer to Entrepreneur (E2E)



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**Big change starts small**

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